

The In-House Litigator

Support reflective of the nature, scale and value of your disputes



The In-house Litigator

Support reflective of the nature, scale and value of your disputes

A flexible approach to managing disputes or legal problems reflective of the nature, scale and value of your business and disputes.

The demands on a GC are wide and, unchecked, grow every year. Disputes (actual or potential) should not be a GC's focus and yet often demand disproportionate attention compared to the value of the issues. That doesn't mean they should be abandoned or settled. Instead they require pragmatic management in line with your organisations values.

Based on our secondment experience at senior levels at a variety of corporate clients, we apply your commercial approach to disputes – to nip them in the bud or develop and apply a portfolio strategy. We can offer a range of support* include:

- 24/7 telephone advice/support for sounding board conversations
- project-based or time-based retainers or 'locum' arrangements to meet an urgent resource need
- full secondments with the aim to develop long term strategies and processes.

** some examples shown in the following slides*



The In-House Litigator: Dispute support function

Where you require dedicated support that is both **responsive** and **commercial**, to face into a wide range of contentious matters, we offer the ability to call on our In-House Litigator team. Using technology (such as MS Teams) to provide immediate, seamless support - we act as an invaluable "bolt-on" to your existing team.

Our in-house experience from top to bottom means our team understands the demands on a legal function by business stakeholders. We are used to building support packages that suit your parameters - whether that is a typical number of enquiries per month or tackling a particular portfolio of issues – bringing the following benefits:



Blended and fixed rates

So that calling a partner does not mean a partner rate, we can adopt a charging model that is reflective of the *on-call* nature of the support and limits the administrative burden for each matter.



Free advice

We can offer a service level where a particular level or type of support are regarded as *part of the service*.



Standard form documents

We can provide and develop documents (e.g. complaint responses, Court forms etc) which tackle the repeat issues so, where appropriate, you can *self-serve* and ensure any spend on this support is truly additive.



Let's make it work

We'll invest the time to match-make our teams and listen to your feedback to continuously improve. We can offer a proposal on a blended or fixed rate together with a *de-minimis* non-chargeable level based on assumptions or your scope.

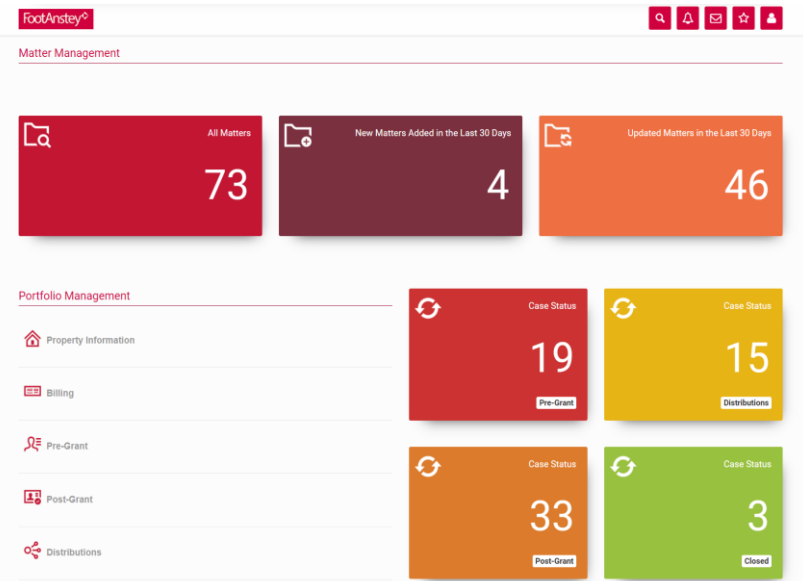
Foot Anstey's experienced In-House Litigator team provides support reflective of the nature, scale and value of your disputes

The In-House Litigator: Enhancing dispute management

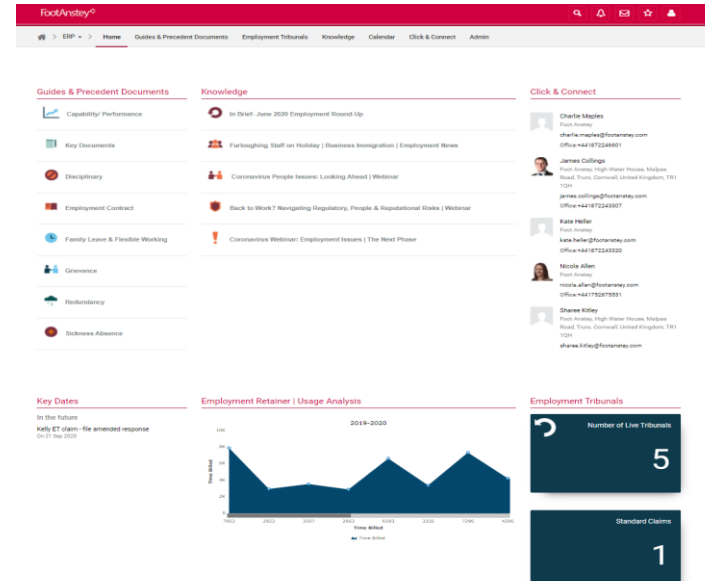
We lead the conversation with clients in adopting technology to enhance and add efficiency to dispute management – particularly by collaborating with 3rd party innovators to deliver the cutting edge technology in areas such as Document Review and Management and AI.

We can provide bespoke case management platforms to **monitor progress** or provide **data dashboards** or **model settlement profiles** of portfolios of similar claims to ensure you are getting the best return on your legal spend.

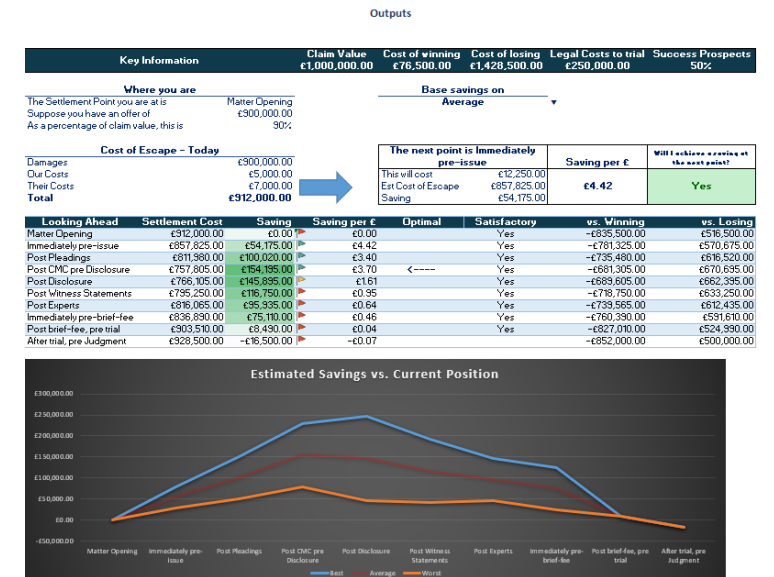
Monitor progress



Data Dashboards



Settlement Modelling



Foot Anstey's experienced In-House Litigator team provides support reflective of the nature, scale and value of your disputes

Virtual legal surgery

Foot Anstey offer a regular drop-in virtual surgery sessions for selected teams at [...]. Details are below.

What? A regular opportunity for you to have immediate and free access to an external lawyer's perspective.

When? [TBC]

Where? Via MS Teams

How? You should receive an invitation to a recurring meeting. Please accept the invitation, so that you have a regular reminder in your calendar (even if you do not anticipate using this service regularly). You can share relevant documents with us via Teams during the session.

Who? The service is open to selected colleagues, and will usually be provided by James Gliddon or Nick Loewendahl of Foot Anstey.

The service will provide you with a sounding board for queries on any matters which cross your desk. If we identify that your query would be more appropriately dealt with in another forum (e.g. internal legal or risk functions or through a formal instruction to an external firm) we will sign-post accordingly.

We look forward to speaking with you soon!

www.footanstey.com

About us



James Gliddon
Partner

(+44) 1179 154641
James.Gliddon@footanstey.com

James leads Foot Anstey's focus on banking and financial services disputes. Having acted for lender clients of all sizes for over 10 years, James' practice covers the full spectrum of lender disputes and specialises in mis-selling, fraud and portfolio claims where they regularly involve the threat of material regulatory, reputational and/or financial risk.

In two stints in-house at a major clearing bank, James managed claims from nuisance-level to £170m litigation. He understands the difference in expectations between the in-house legal teams and business stakeholders when it comes to managing these matters.



Nick Loewendahl
Legal Director

(+44) 1752 675168
Nick.Loewendahl@footanstey.com

Nick specialises in banking and finance disputes, and has acted for banks for over 12 years. Nick regularly acts for banks and receivers in relation to their high value, complex and commercially sensitive matters.

Nick has recently completed a secondment with a High Street lender and understands the competing demands of balancing the effective management of recoveries and disputes with the wider reputation and risk appetite priorities.

James Gliddon is an excellent tactician with an eye for detail. He brings a calm and steady hand to all the cases he handles.

Knowledgeable, pragmatic, approachable and engaging with a real infectious enthusiasm for his work.

Nick Loewendahl has a wealth of experience handling finance disputes. He is unfailingly friendly and efficient

Legal 500 Banking Litigation

The In-house Litigator part of your team



James Gliddon

Partner

james.gliddon@footanstey.com

+44 (0)117 915 4641

+44 (0)781 633 7420

James handles a wide spectrum of commercial disputes – typically where there is a financial services, IT or energy angle. His work often centres on a range of customer-led disputes which generate reputational threat against a highly regulated backdrop.

James has had two separate stints in-house at a FTSE 100 institution, managing claims ranging from nuisance-level to “bet the farm” £170m litigation. Specialising in mis-selling, fraud and portfolio claims – the disputes James handles regularly involve the threat of material regulatory, reputational, precedent setting and/or key-man risk.

James joined a litigation team of a FTSE 100 institution – when resource was at breaking point

Hitting the ground running, dealing with sensitive matters pragmatically and in line with the organisation’s values – dramatically eased the burden



Peter Singfield

Partner

peter.singfield@footanstey.com

+44 (0)1392 685 362

+44 (0)7816 276 590

Pete heads up our media and entertainment sector at Foot Anstey and is a leader in dispute resolution. He also leads on the firm’s CSR strategy to support grassroots initiatives in each of the communities Foot Anstey operates from, delivered principally via the Foot Anstey Foundation – our own charitable trust.

Pete works with corporate clients ranging from very large legal teams with dozens of lawyers across multiple jurisdictions, to sole in-house lawyers. During and since his training at Hogan Lovells, he has spent time in house at Ford Motor Company and Citi.

“Peter gives good commercial advice, which evidences his understanding of our business model and business priorities”

“Sharp, commercial, pragmatic and focused on the client’s objectives”