

FINANCIAL & COMMERCIAL DISPUTES TEAM

# your rights

**We pride ourselves on our practical and determined approach to resolving disputes, however complex or sensitive. We understand how to protect your rights, your business and your commercial relationships. Our aim is to help you.**

## Our approach

The first stage is to focus on what you want to achieve and agree the best way to get there. The resolution of commercial and financial services disputes requires both specialist regulatory knowledge and creative thinking but, most importantly, for us to work closely with you.

Our aim is to avoid litigation by using a variety of alternative dispute resolution techniques – from complaints procedures, negotiation, ombudsman services, mediation and arbitration up to trial. If an early settlement is not possible and litigation is unavoidable, we will manage your financial, commercial and reputational risks in a supportive manner.

## Our experience

Our dispute resolution service has a wide range of expertise in contentious matters, including banking, media, property, construction, clinical negligence, personal injury, debt collection and insolvency law.

Our progressive team specialises in disputes relating to financial services, commercial contracts, business arrangements, pensions and trusts.

Our clients are FSA regulated firms or networks, public and private companies, partnerships, individuals and trustees.

Examples of our caseload include making and defending claims in relation to:

- The mis-selling of financial products
- Negligent investment advice, portfolio management and other professional advice
- Failures to meet health insurance obligations
- Injunctive proceedings brought to enforce restrictive covenants
- Non-compliance with contractual obligations
- Pension benefits

**CONTACTS** For further information please contact:

David Turner  
t: 01392 685219  
e: david.turner@foot-ansteys.co.uk

Jonathan Kitchin  
t: 01392 685246  
e: jonathan.kitchin@foot-ansteys.co.uk